

# **NETWORK CAMERA**

**User Manual** 

QND-7010R/7020R/7030R QNO-7010R/7020R/7030R QNV-7010R/7020R/7030R



# **Network Camera**

## **User Manual**

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- Design and specifications are subject to change without prior notice.
- The initial administrator ID is "admin" and the password should be set when logging in for the first time.
  Please change your password every three months to safely protect personal information and to prevent the damage of the information theft.

Please, take note that it's a user's responsibility for the security and any other problems caused by mismanaging a password.



## IMPORTANT SAFETY INSTRUCTIONS

- 1. Read these instructions.
- 2. Keep these instructions.
- 3. Heed all warnings.
- 4. Follow all instructions.
- 5. Do not use this apparatus near water.
- 6. Clean only with dry cloth.
- 7. Do not block any ventilation openings, Install in accordance with the manufacturer's instructions.
- 8. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- 9. Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- 10. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
- 11. Only use attachments/ accessories specified by the manufacturer.
- 12. Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.
- 13. Unplug this apparatus during lighting storms or when unused for long periods of time.
- 14. Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
- 15. This product is intended to be supplied by a Listed Power Supply Unit marked "Class 2" or "LPS" and rated from 12 Vdc, min. current for each product.
- **16.** If you use excessive force when installing the product, the camera may be damaged and malfunction. If you forcibly install the product using non-compliant tools, the product may be damaged.
- 17. Do not install the product in a place where chemical substances or oil mist exists or may be generated. As edible oils such as soybean oil may damage or warp the product, do not install the product in the kitchen or near the kitchen table.
  - This may cause damage to the product.
- 18. When installing the product, be careful not to allow the surface of the product to be stained with chemical substance.
  - Some chemical solvents such as cleaner or adhesives may cause serious damage to the product's surface.
- 19. If you install/disassemble the product in a manner that has not been recommended, the production functions/ performance may not be guaranteed.
  - Install the product by referring to "Installation & connection" in the user manual.
- 20. Installing or using the product in water can cause serious damage to the product.

## WARNING

TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT EXPOSE THIS PRODUCT TO RAIN OR MOISTURE. DO NOT INSERT ANY METALLIC OBJECT THROUGH THE VENTIL ATION GRILLS OR OTHER OPENNINGS ON THE FOLIPMENT.

Apparatus shall not be exposed to dripping or splashing and that no objects filled with liquids, such as vases, shall be placed on the apparatus.

To prevent injury, this apparatus must be securely attached to the Wall/ceiling in accordance with the installation instructions.

## **CAUTION**



# CAUTION

RISK OF ELECTRIC SHOCK. DO NOT OPEN



CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK.

DO NOT REMOVE COVER (OR BACK).

NO USER SERVICEABLE PARTS INSIDE.

REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.

## **EXPLANATION OF GRAPHICAL SYMBOLS**



The lightning flash with arrowhead symbol, within an equilateral triangle, is intended to alert the user to the presence of "dangerous voltage" within the product's enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons.



The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the product.

## Class I construction

An apparatus with CLASS I construction shall be connected to a MAINS socket outlet with a protective earthing connection.

## **Battery**

Batteries(battery pack or batteries installed) shall not be exposed to excessive heat such as sunshine, fire or the like.

## **Disconnection Device**

Disconnect the main plug from the apparatus, if it's defected. And please call a repair man in your location.

When used outside of the U.S., it may be used HAR code with fittings of an approved agency is employed.

## **CAUTION**

RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

## **ATTENTION**

IL Y A RISQUE D'EXPLOSION SI LA BATTERIE EST REMPLACÉE PAR UNE BATTERIE DE TYPE INCORRECT.

METTRE AU REBUT LES BATTERIES USAGÉES CONFORMÉMENT AUX INSTRUCTIONS.

These servicing instructions are for use by qualified service personnel only.

To reduce the risk of electric shock do not perform any servicing other than that contained in the operating instructions unless you are qualified to do so.

Please use the input power with just one camera and other devices must not be connected.

The ITE is to be connected only to PoE networks without routing to the outside plant.

The wired LAN hub providing power over the Ethernet (PoE) in accordance with IEEE 802-3af shall be a UL Listed device with the output evaluated as a Limited Power Source as defined in UL60950-1.

Unit is intended for installation in a Network Environment 0 as defined in IEC TR 62102. As such, associated Ethernet wiring shall be limited to inside the building.

Please read the following recommended safety precautions carefully.

- Do not place this apparatus on an uneven surface.
- Do not install on a surface where it is exposed to direct sunlight, near heating equipment or heavy cold area.
- Do not place this apparatus near conductive material.
- Do not attempt to service this apparatus yourself.
- Do not place a glass of water on the product.
- Do not install near any magnetic sources.
- Do not block any ventilation openings.
- Do not place heavy items on the product.
- Please wear protective gloves when installing/removing the camera.
   The high temperature of the product surface may cause a burn.

User's Manual is a guidance book for how to use the products.

The meaning of the symbols are shown below.

- Reference: In case of providing information for helping of product's usages
- Notice: If there's any possibility to occur any damages for the goods and human caused by not following the instruction
- \* Please read this manual for the safety before using of goods and keep it in the safe place.

In particular installation environments, there might be interference in radio communications. When interference of electromagnetic waves occurs between the product and radio communication device, it is recommended to keep a certain distance between the two or change the direction of the receiving antenna.

## **OVERVIEW**

- Important Safety Instructions
- Recommended PC Specifications
- Recommended Micro SD/SDHC/SDXC Memory Card Specifications
- NAS recommended specs
- What's Included
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- 19 Memory Card Information (Not Included)
- Connecting with other Device

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- Connecting the Camera Directly to a DHCP Based DSL/Cable Modem
- Connecting the Camera Directly to a PPPoE Modem
- Connecting the Camera to a Broadband Router with the PPPoE/Cable Modem
- Using Device Manager
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- Automatically configuring IP
- Port Range Forward (Port Mapping) Setup
- Connecting to the Camera from a Shared Local PC
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## **WEB VIEWER**

- Connecting to the Camera
- 30 Password setting



Login 30

30 Camera Web Viewer Setup

## **APPENDIX**

Troubleshooting

Open Source Announcement





## RECOMMENDED PC SPECIFICATIONS

• CPU: Intel(R) Core(TM) i7 3.4 GHz or higher

• Supported OS: Windows 7, 8.1, 10, Mac OS X 10.9, 10.10, 10.11

· Plug-in free web viewer

Supported web browsers: Google Chrome 47, MS Edge 20

Plug-in Webviewer

Supported web browsers: MS Explorer 11, Mozilla Firefox 43, Apple Safari 9 % Mac OS X only

• VGA: PCle 256MB GDDR3 video graphics card or higher

# RECOMMENDED MICRO SD/SDHC/SDXC MEMORY CARD SPECIFICATIONS

• Recommended capacity: 4GB ~ 128GB (uhs-1 class)

For your camera, we recommend you use a memory card from the following manufacturers:
 Micro SD/SDHC/SDXC Memory Card : Sandisk, Transcend

## NAS RECOMMENDED SPECS

• Recommended capacity: 200GB or higher is recommended.

 $\bullet\,$  For this camera, you are recommended to use a NAS with the following manufacturer's specs.

Recommended products: QNAP NAS, Synology NAS

## WHAT'S INCLUDED

Please check if your camera and accessories are all included in the product package. (As for each sales country, accessories are not the same.)

Appearance	Item Name	Quantity	Description	Model Name
		1		QND-7010R/7020R /7030R
	Camera	1		QNO-7010R/7020R /7030R
		1		QNV-7010R/7020R /7030R
	Quick Guide (Optional)	1		Use for all models
	Template	1	Product installation guide	Use for all models
	Power Terminal Block	1	Plugged in the power plug	QND-7010R/7020R /7030R, QNV-7010R/7020R /7030R

Appearance	Item Name	Quantity	Description	Model Name
	Machine Screws	2	Used for assembling the dome case when installing the product on the pipe, wall mount, etc. or blocking a hole.	QND-7010R/7020R /7030R, QNV-7010R/7020R /7030R
	L Wrench	1	Used to control the direction of the camera / Used to remove and replace the dome cover	QN0-7010R/7020R /7030R, QNV-7010R/7020R /7030R
	Turk	2 Used for installation on the wall or	QND-7010R/7020R /7030R, QNV-7010R/7020R /7030R	
	Tapping Screw	3	ceiling	QNO-7010R/7020R /7030R
	Alarm cable	1	Used when connecting to an alarm	QND-7010R/7020R /7030R
<b>3</b>	RJ45 waterproof accessory	1	Used to install in humid places	QN0-7010R/7020R /7030R

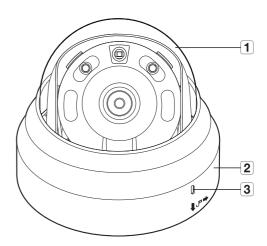
Appearance	Item Name	Quantity	Description	Model Name
	Sunshield	1	It protects the camera from the direct sunlight.	QNO-7010R/7020R /7030R
9	Sunshield Hold	1	It fixes the sunshield with the camera.	QNO-7010R/7020R /7030R
	Card tura maintura abasebant	3	Attached when installed.	QNO-7010R/7020R /7030R
2000000	Card-type moisture absorbent	1		QNV-7010R/7020R /7030R
	Power Cable	1	Used to plug into the power port	QNV-7010R/7020R /7030R
	Audio/alarm cable	1	Used to connect with the audio and alarm port	QNV-7010R/7020R /7030R



Appearance	Item Name	Quantity	Description	Model Name
	Cable bush	1	Used to connect the LAN cable with a diameter of Ø7~8.5.	QNV-7010R/7020R /7030R
	Plastic Anchor	2	For fixing a screw, Inserted in a hole (reinforced anchoring force)	QNV-7010R/7020R /7030R
Options (not included)				
	Pole mount bracket		Cylindrical pole mounting bracket	QNO-7010R/7020R /7030R

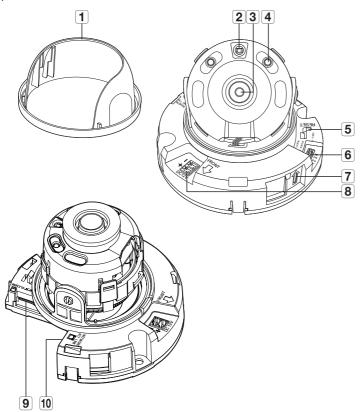
# AT A GLANCE (QND-7010R/7020R/7030R)

# Appearance



Item	Description
1 Dome cover	Case cover used to protect the lens and the main unit.
2 Camera Case	Housing part that covers the camera body.
3 Microphone hole	Microphone is embedded.

# Components

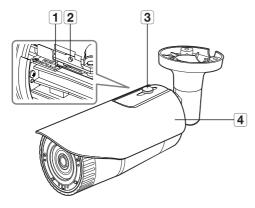


Item		Description	
1 Inside cover	Protective cover for the main body.		
2 Illumination Sensor	Detects incoming lig	ht to control the IR LED.	
3 Lens	Lens for the camera		
4 IR LED	These infrared LED's	s are controlled by the illumination sensor.	
<b>5</b> Reset Button	The button restores all camera settings to the factory default.  Press and hold for about 5 seconds to reboot the system.  If you reset the camera, the network settings will be adjusted so that DHCP can be enabled. If there is no DHCP server in the network, you must run the Device Manager program to change the basic network settings such as IP address, Subnet mask, Gateway, etc., before you can connect to the network.		
	ARM-IN	Used to connect the alarm input sensor or external day/night sensor.	
6 Alarm I/O Port	ARM-OUT	Used to connect the alarm output signal.	
	GND	These are common ports to connect alarm input/output signals.	
7 Microphone hole	Microphone is embedded.		
8 Power Port	Port for power terminal block.		
9 Micro SD Memory Card Compartment	Compartment for the Micro SD memory card.		
10 Network Port	Used to connect the	PoE or Ethernet cable for network connection.	

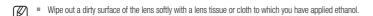


# AT A GLANCE (QNO-7010R/7020R/7030R)

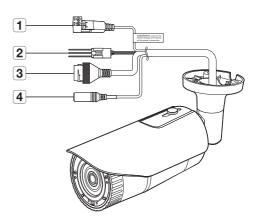
# Appearance



Item	Description	
1 Micro SD card slot	(Internal space of the product) This is a slot in which you can insert a Micro SD card.	
	The button restores all camera settings to the factory default.  Press and hold for about 5 seconds to reboot the system.	
2 Reset Button	If you reset the camera, the network settings will be adjusted so that DHCP can be enabled. If there is no DHCP server in the network, you must run the Device Manager program to change the basic network settings such as IP address, Subnet mask, Gateway, etc., before you can connect to the network.	
3 Sunshield Hold	It fixes the sunshield with the camera.	
4 Sunshield	It protects the camera from the direct sunlight.	

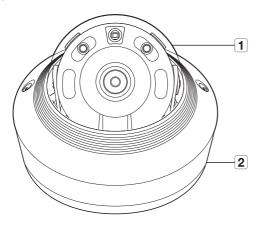


# Components



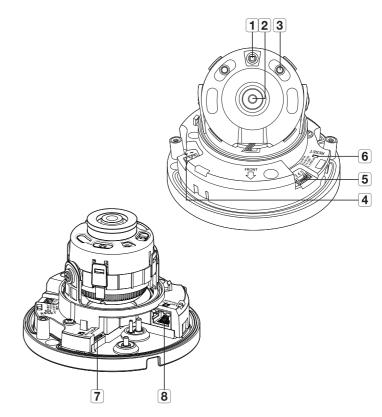
Item	Description		
1 Power Port	Used to plug the power cable.		
	ARM-OUT	Used to connect the alarm output signal.	
2 Alarm I/O Port	GND	These are common ports to connect alarm input/output signals.	
	ARM-IN	Used to connect the alarm input sensor or external day/night sensor.	
3 Network Port	Used to connect the PoE or Ethernet cable for network connection.		
4 Audio In Jack	Used to connect to a microphone.		

# Appearance



Item	Description	
1 Dome cover	Case cover used to protect the lens and the main unit.	
2 Camera Case	Housing part that covers the camera body.	

# Components





Item	Description	
1 Illumination Sensor	Detects incoming light to control the IR LED.	
2 Lens	Lens for the camera.	
3 IR LED	These infrared LED's are controlled by the illumination sensor.	
4 Power Port	Port for power terminal block.	
5 Audio and alarm cable port	Terminal to which the audio and alarm cable is connected in order to connect with an external alarm device/microphone.	
6 Reset Button	The button restores all camera settings to the factory default.  Press and hold for about 5 seconds to reboot the system.  If you reset the camera, the network settings will be adjusted so that DHCP can be enabled. If there is no DHCP server in the network, you must run the Device Manage program to change the basic network settings such as IP address, Subnet mask, Gateway, etc., before you can connect to the network.	
Micro SD Memory Card Compartment	Compartment for the Micro SD memory card.	
8 Network Port	Used to connect the PoE or Ethernet cable for network connection.	

## INSTALLATION (QND-7010R/7020R/7030R)

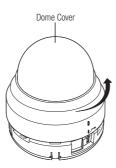
## Precautions before installation

Ensure you read out the following instructions before installing the camera:

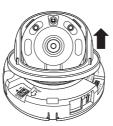
- It must be installed on the area (ceiling or wall) that can withstand 5 times the weight of the camera including the installation bracket.
- Stuck-in or peeled-off cables can cause damage to the product or a fire.
- For safety purposes, keep anyone else away from the installation site.
   And put aside personal belongings from the site, just in case.

## Disassembling

 Use one hand to hold the camera's bottom part and turn the cover counterclockwise with another hand to separate it.

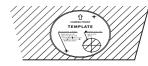


2. Lift up the inner cover to separate it.

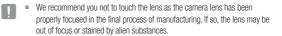


## Installation

1. Attach the installation template to the selected area and punch 3 holes as shown in the figure.



- 2. Using 2 tapping screws provided, fix the camera at 2 holes drilled with a template
- Set the < ☆ > mark imprinted on the camera to face the direction of camera monitoring.
- 3. Connect the camera internal terminal with the corresponding cable
- 4. Adjust the lens in a desired direction by referring to the "Adjusting the monitoring direction for the camera" section. (page 17)



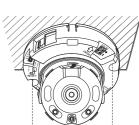


- 6. While grabbing the bottom side of the camera with your hand, please grab and push its cover with the other hand to align the two arrow signs, as shown in the figure.
  - To assemble the dome cover, make the arrows match each other and press the cover firmly.
     If the dome cover is rotated during assembly or is assembled incorrectly, diffused

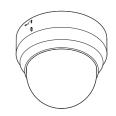
reflection may occur or the lens section may rotate, which will cause the shooting range to be changed.

Make sure that the dome cover is correctly connected to the bottom part as shown in the figure.

If the snap-fit is not connected correctly, the dome cover may fall, which may cause injury.







## INSTALLATION (QNO-7010R/7020R/7030R)



This camera is waterproof and in compliance with the IP66 spec, but the jack connected to the external cable is not. You are recommended to install this product below the edge of eaves to prevent the cable from being externally exposed.

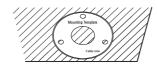
## Precautions before installation

Ensure you read out the following instructions before installing the camera:

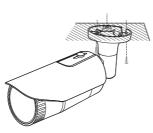
- It must be installed on the area (ceiling or wall) that can withstand 5 times the weight of the camera including the installation bracket.
- Stuck-in or peeled-off cables can cause damage to the product or a fire.
- For safety purposes, keep anyone else away from the installation site. And put aside personal belongings from the site, just in case.

## Installation

1. Attach the installation template at a desired location and make 3 holes the same size as shown in the picture below.



- 2. Insert and fasten 3 tapping screws provided into 3 holes to secure the camera.
- 3. Connect the appropriate cables with camera terminals.



- 4. Adjust the camera direction using the L wrench provided.
- When you adjust the camera position using a bracket, please loosen the bracket screw, adjust the camera, and tighten it. If you attempt to adjust it forcibly while the screw is tight, it may result in a scratch or other problems.



## How to connect the RJ45 waterproof cable to a LAN cable

1. Insert it through the arrow direction.



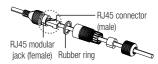
2. Connect the LAN connector (male) to the cable.



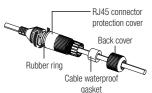
3. Connect the RJ45 modular jack (female) to the RJ45 connector



Please, keep each of the parts separated



4. Assemble by rotating the RJ45 modular jack (female) and the RJ45 protection cover clockwise (Follow the arrow).



5. Assemble by rotating RJ45 protection cover and back cover clockwise (Follow the arrow).

When the back cover is assembled, the cable waterproof gasket is tightly attached to the cable to make it waterproof.



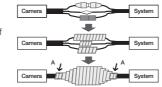
You must fully assemble it to rotate the back cover up to the end of the screw thread of the RJ45 connector.

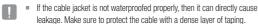


## Outdoor installation

When you install it outside of the building, please waterproof it with waterproof butyl rubber tape (can be purchased in stores) so that water does not leak from the gap of the cable connected to the outside.

- 1. Connect the power, I/O, AUDIO, and LAN cables.
- 2. Wrap the black cable jacket (Area A) and the cable connection area with waterproof (butyl rubber) tape so that more than half of the butyl rubber tape is overlapped.





Waterproof butyl tape is made of butyl rubber that can be stretched to twice its normal length.

## INSTALLATION (QNV-7010R/7020R/7030R)

This camera is waterproof and in compliance with the IP66 spec, but the jack connected to the external cable is not. You are recommended to install this product below the edge of eaves to prevent the cable from being externally exposed.

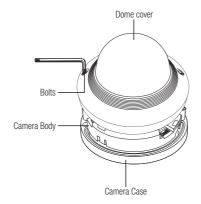
#### Precautions before installation

Ensure you read out the following instructions before installing the camera:

- It must be installed on the area (ceiling or wall) that can withstand 5 times the weight of the camera including the installation bracket.
- Stuck-in or peeled-off cables can cause damage to the product or a fire.
- For safety purposes, keep anyone else away from the installation site. And put aside personal belongings from the site, just in case.

## Disassembling

1. Using the L wrench provided, turn the 2 fastening bolts on the dome cover counter clockwise to remove the cover.

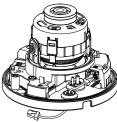


## Installation

- 1. Using the template provided as an accessory, drill the screw installation hole(diameter of 6mm, minimal depth of 55mm) and firmly insert the plastic anchor provided as an accessory to the end.
- 2. Fit the bottom hole to the anchor hole and insert and fix the taping screw (M4.5xL50).
- 3. Connect and arrange the necessary cables lest that they should be damaged or twisted while installing the camera.
- 4. Adjust the lens in a desired direction by referring to the "Adjusting" the monitoring direction for the camera" section. (page 17)
- 5. Close the dome cover.
  - Securely fasten the fastening bolt using an L wrench to prevent water from leaking.

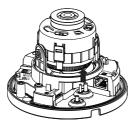
## Connecting the LAN cable

- 1. Remove the dome cover and the case.
- 2. Pull out the long projected part of the rubber plug on the bottom and remove it as shown in the figure.
  - Use an appropriate cable bush for the LAN cable to be connected.
    - Basic camera: Use the cable with a diameter of 05~6.5.
    - Components provided : Use the cable with a diameter of Ø7~8.5.
- 3. Insert the LAN cable into the large hole made by removing the projected part of the rubber plug in step 2 above.
- 4. Remove the sheath with a cable cutter, and align the cables.
- 5. Connect the LAN cable with a LAN connector, and insert it into the LAN tool.
- 6. Connect the finished cable to the Ethernet port.

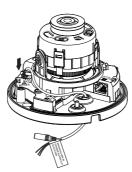


## Connecting the audio/alarm cable and power cable

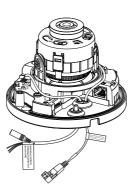
- 1. Remove the dome cover and the case.
- 2. Pull out the rubber plug on the bottom as shown in the figure.



- 3. Insert the alarm/audio cable through the hole created by removing the rubber cap in No. 2, and connect the cable to the alarm terminal.
- 4. Align the cable so that it should not be damaged or jammed when installing the camera.
- 5. Put the rubber cap located on the alarm/audio cable in the hole.



- 6. Insert the power cable into the small-sized hole through the long, carved groove.
- 7. Connect the power cable to the power terminal block.
- 8. Adjust the lens in a desired direction by referring to the "Adjusting the monitoring direction for the camera" section. (page 17)
- 9. Attach the dome cover.



## Attaching to the unbundled adapter

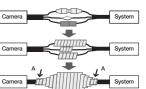
Choose and purchase a necessary one of the following options (unbundled) that is suitable to the installation site or for your convenience.

- 1. Remove the dome cover from the case by referring to the "Disassembling" section. (page 15)
- 2. Use the provided machine screw to fix the camera case to the unbundled adapter.
- 3. Connect and arrange the necessary cables lest that they should be damaged or twisted while installing the camera.
- 4. Install the camera body in the reverse order of "Disassembling".
- 5. Adjust the lens in a desired direction by referring to the "Adjusting the monitoring direction for the camera" section. (page 17)
- 6. Close the dome cover.
  - Securely fasten the fastening bolt using an L wrench to prevent water from leaking.

### Outdoor installation

When you install it outside of the building, please waterproof it with waterproof butyl rubber tape (can be purchased in stores) so that water does not leak from the gap of the cable connected to the outside.

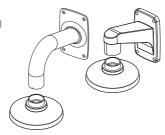
- 1. Connect the power, I/O, BNC, and LAN cables.
- 2. Wrap the black cable jacket (Area A) and the cable connection area with waterproof (butyl rubber) tape so that more than half of the butyl rubber tape is overlapped.
- If the cable jacket is not waterproofed properly, then it can directly cause leakage. Make sure to protect the cable with a dense layer of taping.
- Waterproof butyl tape is made of butyl rubber that can be stretched to twice its normal length.



## **Optional Accessories for Installation**

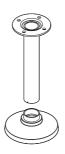
For your easier installation, you can purchase appropriate optional accessories available.

 WALL MOUNT ADAPTOR(SBP-300WM or SBP-300WM1)/ HANGING MOUNT(QND-7010R/7020R/7030R: SBP-300HM8) This adaptor is used when installing the dome camera onto a wall.

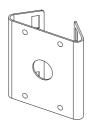


CEILING MOUNT ADAPTOR(SBP-300CM)/HANGING MOUNT(QND-7010R/7020R/7030R: SBP-300HM8)

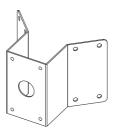
This adaptor is used when installing the dome camera on a concrete ceiling.



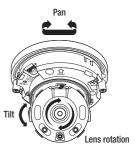
POLE MOUNT ADAPTOR(SBP-300PM)
 This is an adaptor for WALL MOUNT ADAPTOR (SBP-300WM or SBP-300WM1) installation on a pole whose diameter is bigger than 80mm.



4. CORNER MOUNT ADAPTOR (SBP-300KM) This is an adaptor for WALL MOUNT ADAPTOR (SBP-300WM or SBP-300WM1) installation on the corner of wall joint.



# Adjusting the monitoring direction for the camera (QND-7010R/7020R/7030R, QNV-7010R/7020R/7030R)



## Adjusting the monitoring direction

You can adjust the camera direction only when the camera is fixed on the ceiling. Where, rotating the camera unit to the left or right is called Pan, adjusting the tilt is called Tilt, and turning the lens on its axis is called Rotation.

- The effective range of pan is a total of 350 degrees.
- The effective range of rotation is a total of 355 degrees.
- The effective range of tilt is a total of 67 degrees.



- The image can be covered up by the camera case depending on the angle.
- Do not forcefully turn the focus/zoom lens after the dome case is disassembled.
   Otherwise, it may cause an incorrect focus due to a motor failure.

## Methods of adjustment

- 1. After installing the camera, adjust the panning angle in consideration of the monitoring direction.
- 2. Set the horizontal angle so that the image is not reversed.
- 3. Adjust the tilt angle so that the camera faces toward the monitoring object.

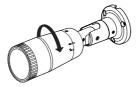
## INSERTING/REMOVING A MICRO SD MEMORY CARD



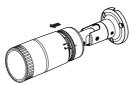
- Disconnect the power cable from the camera before inserting the Micro SD memory card.
- Do not insert the Micro SD memory card while it's upside down by force. Otherwise, it may damage the Micro SD memory card.
- When it rains or the humidity is high, insertion or ejection of a Micro SD card is not recommended.
- Disassembly of the product cover should be finished within 5 minutes, or there will be the risk of internal dew condensation.

## Inserting a Micro SD Memory Card (QNO-7010R/7020R/7030R)

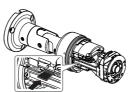
1. Turn the front cover to the UNLOCK [ ] direction.



2. Pull and separate the front cover.

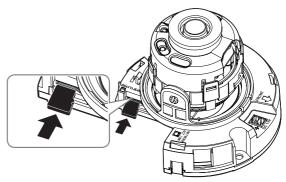


3. Insert a Micro SD card in the arrow direction shown in the figure.

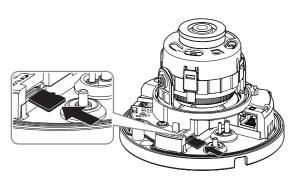


## Inserting a Micro SD Memory Card (QND-7010R/7020R/7030R, QNV-7010R/7020R/ 7030R)

- 1. Separate the Dome cover of the camera.
- 2. Insert a Micro SD card in the arrow direction shown in the figure.



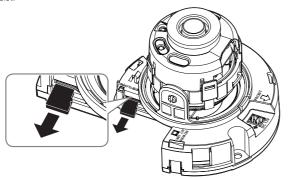
<QND-7010R/7020R/7030R>



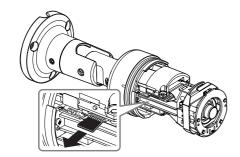
<QNV-7010R/7020R/7030R>

## Removing a Micro SD Memory Card

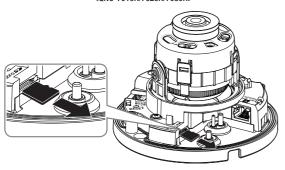
Gently press down on the exposed end of the memory card as shown in the diagram to eject the memory card from the slot.



<QND-7010R/7020R/7030R>



<QN0-7010R/7020R/7030R>



<QNV-7010R/7020R/7030R>



- Pressing too hard on the Micro SD memory card can cause the card to shoot out uncontrollably from the slot when released.
- Before removing the Micro SD memory card, in <Storage>, set the device to <Off> and press the [Apply] button and turn the camera off
- If you turn off the camera or remove the Micro SD memory card that contains data from the product, the data may be lost or damaged

## MEMORY CARD INFORMATION (NOT INCLUDED)

## What is a memory card?

The memory card is an external data storage device that has been developed to offer an entirely new way to record and share video, audio, and text data using digital devices.

## Selecting a memory card that's suitable for you

Your camera supports Micro SD/SDHC/SDXC memory cards.

You may, however, experience compatibility issues depending on the model and make of the memory card.

For your camera, we recommend you use a memory card from the following manufacturers:

Micro SD/SDHC/SDXC Memory Card : Sandisk, Transcend

It is recommended to use a 4 to 128GB (uhs-1 class) memory card for this camera.

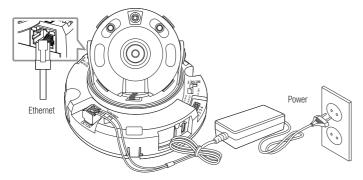
Playback performance can be affected depending on the speed of memory card, so use the high-speed memory card.

## Memory Card Components

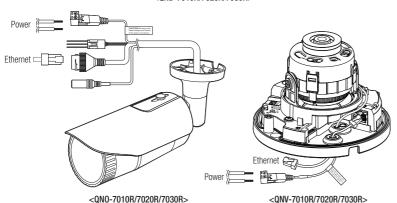


Micro SD/SDHC/SDXC

## CONNECTING WITH OTHER DEVICE



<QND-7010R/7020R/7030R>



## **Ethernet Connection**

Connect the Ethernet cable to the local network or to the Internet.

## **Power Supply**

Use the screwdriver to connect each line (+, -) of the power cable to the corresponding power port of the



- If both PoE and DC 12V are applied simultaneously, the product will be supplied with power from PoE.
- You can also use a router featuring PoE to supply power to the camera.
- Use PoE that is compliant with the IEEE 802.3af protocols.
- It is advisable to use only one power source from PoE and DC 12V.
- Be careful not to reverse the polarity when you connect the power cable.
- If you want to connect an external device, you must turn off the external device before proceeding.

## Power Cable Specification for Each Model

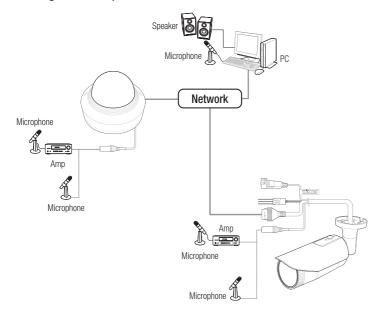
## In case of DC 12V Input:

Wire Type (AWG)	#22	#20	#18
Cable Length (Max.)	24m	38m	60m

## **Network Cable Specification**

Item	Contents	Remark
Connector	RJ45	
Ethernet	10/100BASE-T	10/100 Mbps
Cable	UTP Category 5e	
Max Distance	100M	
PoE Support	IEEE 802.3af	

## Connecting to Audio Input



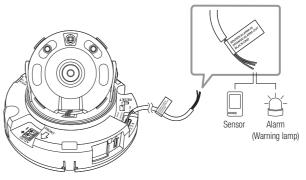
 Connect the AUDIO IN port of the camera with the microphone or LINE OUT port of the amplifier that the microphone is connected to.



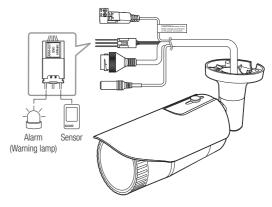
- You can use the built-in microphone in the camera without connecting an external microphone. (only available in QND-7010R/7020R/7030R)
- 2. Check the specifications for audio input.
- Audio Codec
- Audio In: G.711 PCM (Bit Rate: 64kbps / Sampling Frequency: 8kHz), G.726 ADPCM (Bit Rate: 16Kbps, 24Kbps, 32Kbps, 40Kbps / Sampling Frequency: 8kHz)
- Full duplex Audio
- Audio in (QND-7010R/7020R/7030R): Selectable (Built-in microphone), Supported voltage: 2.5VDC (4mA), Input impedance: 2K Ohm
- Audio in (QNO-7010R/7020R/7030R, QNV-7010R/7020R/7030R): Selectable (microphone/Line-in), Supported voltage: 2.5VDC (4mA), Input impedance: 2K Ohm

## Connecting to the I/O port box

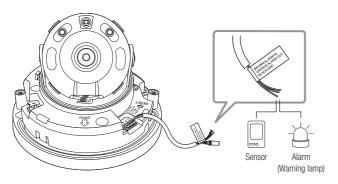
Connect the Alarm I/O cable to the corresponding port of the port box.



<QND-7010R/7020R/7030R>



<QN0-7010R/7020R/7030R>



<QNV-7010R/7020R/7030R>

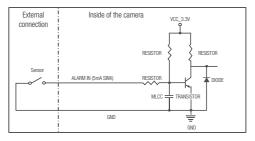
- ALARM-IN: Used to connect the alarm input sensor or external day/night sensor.
- ALARM-OUT: Used to connect the alarm output signal.
- GND: Common port for alarm in/output signal.
- If devices (e.g., flashing light and siren) that exceed the voltage and current specifications are connected by using the open collector method, it may cause malfunction.

Refer to the "Alarm Out Wiring Diagram" when connecting devices that exceed the voltage and current specifications. (page 22)

## To connect the external sensor

Connect one strand of each signal line (2-strand) of the sensors to the [ALARM IN] port, and connect the other strand to the [GND] port.

## Alarm In Wiring Diagram

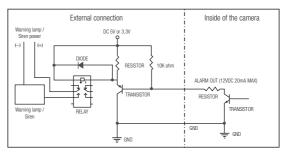


## To connect the alarm out

If devices (e.g., flashing light and siren) that exceed the voltage and current specifications are connected by using the open collector method, it may cause malfunction.

Refer to the alarm out connection diagram below when connecting devices that exceed the voltage and current specifications.

## Alarm Out Wiring Diagram

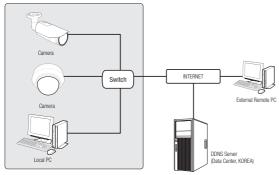


You can set up the network settings according to your network configurations.

## CONNECTING THE CAMERA DIRECTLY TO LOCAL AREA NETWORKING

## Connecting to the camera from a local PC in the LAN

- 1. Launch an Internet browser on the local PC.
- 2. Enter the IP address of the camera in the address bar of the browser.

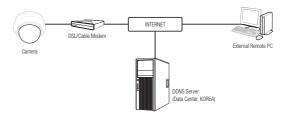


<Local Network>



- A remote PC in an external Internet out of the LAN network may not be able to connect to the camera installed in the intranet if the port-forwarding is not properly set or a firewall is set. In this case, to resolve the problem, contact your network administrator.
- By factory default, the IP address will be assigned from the DHCP server automatically.
   If there is no DHCP server available, the IP address will be set to 192.168.1.100.
   To change the IP address, use the Device Manager.
   For further details on Device Manager use, refer to "Using Device Manager". (Page 25)

# CONNECTING THE CAMERA DIRECTLY TO A DHCP BASED DSL/CABLE MODEM

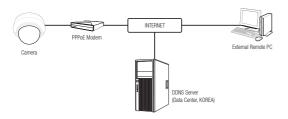


- 1. Connect the user PC directly with the network camera.
- Run the Device Manager and change the IP address of the camera so that you can use the web browser on your desktop to connect to the Internet.
- 3. Use the Internet browser to connect to the web viewer.
- 4. Move to [Setup] page.
- 5. Move to [Network] [DDNS] and configure the DDNS settings.
- 6. Move to [Basic] [IP & Port], and set the IP type to [DHCP].
- 7. Connect the camera, which was removed from your PC, directly to the modem.
- 8. Restart the camera.



- For information on how to set DDNS, refer to the online help of Web Viewer.
- For information on how to set the IP format, refer to the online help of Web Viewer.

## CONNECTING THE CAMERA DIRECTLY TO A PPPOE MODEM



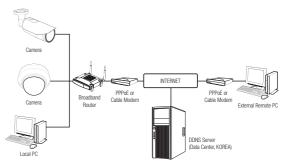
- 1. Connect the user PC directly with the network camera.
- 2. Run the Device Manager and change the IP address of the camera so that you can use the web browser on your desktop to connect to the Internet.
- 3. Use the Internet browser to connect to the web viewer.
- 4. Move to [Setup] page.
- 5. Move to [Network] [DDNS] and configure the DDNS settings.
- 6. Move to [Basic] [IP & Port] Setup Page, set the IP type to [PPPoE], and enter the network service's ID and password.
- 7. Connect the camera, which was removed from your PC, directly to the modem.
- 8. Restart the camera.



- For information on how to set DDNS, refer to the online help of Web Viewer.
- For information on how to set the IP format, refer to the online help of Web Viewer.

# CONNECTING THE CAMERA TO A BROADBAND ROUTER WITH THE PPPoE/CABLE MODEM

This is for a small network environment such as homes, SOHO and ordinary shops.



## Configuring the network settings of the local PC connected to a Broadband Router

Configuring the network settings of the local PC connected to a Broadband Router, follow the instructions below.

- Select : <Network> → <Properties> → <Local Area Connection> → <General> → <Properties> → <Internet Protocol (TCP/IP)> → <Properties> → <Obtain an IP address automatically> or <Use the</p> following IP address>.
- Follow the instructions below if you select < Use the following IP address>:

ex1) If the address (LAN IP) of the Broadband Router is 192.168.1.1

IP address: 192.168.1.100 Subnet Mask: 255,255,255.0 Default Gateway: 192.168.1.1

ex2) If the address (LAN IP) of the Broadband Router is 192.168.0.1

IP address: 192.168.0.100 Subnet Mask: 255,255,255.0 Default Gateway: 192.168.0.1

ex3) If the address (LAN IP) of the Broadband Router is 192.168.xxx.1

IP address: 192.168.xxx.100 Subnet Mask: 255.255.255.0 Default Gateway: 192.168.xxx.1



- For the address of the Broadband Router, refer to the product's documentation.
- For more information about port forwarding of the broadband router, refer to "Port Range Forward (Port Mapping) Setup". (Page 27)

## USING DEVICE MANAGER



- Device manager program can be downloaded from <Support>-<Online Tool> menu at Hanwha Vision website (https://www.HanwhaVision.com).
- More instructions of Device Manager can be found at <Help> menu of the main page.

## **AUTOMATICALLY SEARCHING CAMERA**

If a camera is connected to the same network of the PC where device manager is installed, you can find network camera by using search function.

- 1. Click < Search > at the main page of device manager.
- 2. Check the camera from the list.
  - Check MAC address at the sticker attached to the camera.

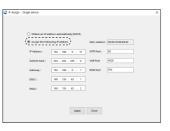
## **CONFIGURING IP ADDRESS**

If you want to change camera network setting, <Login OK> sign must be displayed at <Status>. Click <Authentication> at the main page to log in.

## Configuring Static IP

Manually insert and configure IP address & port information.

- Click the camera from the list that you want the change the IP setting.
- 2. Click <IP Assign> at the main page of device manager.
- 3. Select < Assign the following IP address>.
  - IP information of the camera will be displayed as previously set.
- 4. Fill in IP & Port related categories.



## If not using a Broadband Router

For setting <IP Address>, <Subnet Mask>, and <Gateway>, contact your network administrator.

- HTTP Port: Used to access the camera using the Internet browser, defaulted to 80.
- RTSP Port: A port that controls real-time streaming. The initial value is 554.

### If using a Broadband Router

- IP Address: Enter an address falling in the IP range provided by the Broadband Router.
- ex) 192.168.1.2~254, 192.168.0.2~254, 192.168.XXX.2~254
- Subnet Mask: The <Subnet Mask> of the Broadband Router will be the <Subnet Mask> of the camera.
- Gateway: The <Local IP Address> of the Broadband Router will be the <Gateway> of the camera.





- The settings may differ depending on the connected Broadband Router model. For more information, refer to the user manual of the applicable router.
- For more information about port forwarding of the broadband router, refer to "Port Range Forward (Port Mapping) Setup"
  (Page 27)

#### If the Broadband Router has more than one camera connected

Configure the IP related settings and the Port related settings distinctly with each other.

ex)

Category		Camera #1	Camera #2
IP related settings	IP Address	192.168.1.100	192.168.1.101
	Subnet Mask	255.255.255.0	255.255.255.0
	Gateway	192.168.1.1	192.168.1.1
Port related settings	HTTP Port	8080	8081
	RTSP Port	554	555



- If the <HTTP Port> is set other than 80, you must provide the <Port> number in the address bar of the Internet browser before you can access the camera.
  - ex) http://IP address : HTTP Port http://192.168.1.100:8080
- 5. Click [Apply] Button.
- 6. If the success message is displayed, click [OK].

## Configuring Dynamic IP

Receive IP address from DHCP

- Example of the Dynamic IP environment
- If a Broadband Router, with cameras connected, is assigned an IP address by the DHCP server
- If connecting the camera directly to modem using the DHCP protocols
- If IPs are assigned by the internal DHCP server via the LAN
- Click the camera from the list that you want to change the IP setting
- 2. Click <IP Assign> at the main page of device manager.
- 3. Select <Obtain an IP address automatically (DHCP)>.
- 4. Click [Apply] button.
- 5. If the success message is displayed, click [OK].



## MANUALLY REGISTERING CAMERA

If the camera cannot be found using search function, the camera can be registered remotely by manually inserting IP information, if the camera is connected to external network.

- Click <Add Devices> <Manually Add Device> at the main page of device manager.
- 2. Insert the range of IP address that you search.
- 3. Select the <Model Name> of the camera that you register, and insert HTTP port, ID, and password.
- 4. Click [Register] button.
- 5. Check if camera is registered.
  - · Check MAC address at the sticker attached to the camera.



## **AUTOMATICALLY CONFIGURING IP**

- Click the camera from the list that you want to automatically configure the IP.
- 2. Click < + > at the main page of device manager.
  - · Equipment Setting menu appears.
- 3. At the menu, click < Auto IP Configure>.
- 4. Click [Close] button.



## PORT RANGE FORWARD (PORT MAPPING) SETUP

If you have installed a Broadband Router with a camera connected, you must set the port range forwarding on the Broadband Router so that a remote PC can access the camera in it.

## Manual Port Range Forwarding

- From the Setup menu of the Broadband Router, select <Applications & Gaming> - <Port Range Forward>.
   For setting the port range forward for a third-party Broadband Router, refer to the user guide of that Broadband Router.
- Select <TCP> and <UDP Port> for each connected camera to the Broadband Router.
   The number of each port to be configured to the IP router.

should be set according to the port number designated in **<Setup>** - **<Basic>** - **<IP & Port>** on the camera web viewer.

When done, click [Save Settings]. Your settings will be saved.



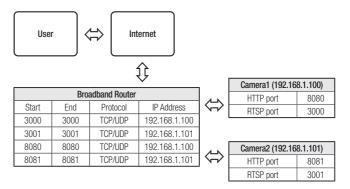


- Port forwarding setting is an example of setting CISCO IP router.
- The settings may differ depending on the connected Broadband Router model. For more information, refer to the user manual of the applicable router.

## Setting up Port Range Forward for several network cameras

- You can set a rule of Port Forwarding on the Broadband Router device through its configuration web page.
- A user can change each port using the camera setting screen.

When Camera1 and Camera2 are connected to a router:





Port forwarding can be done without additional router setup if the router supports the UPnP (Universal Plug and Play) function.
After connecting the network camera, select the checkbox from the menu < Quick connect> in < DDNS> in "Settings -> Network -> DDNS".

## CONNECTING TO THE CAMERA FROM A SHARED LOCAL PC

- Run device manager.
   It will scan for connected cameras and display them as a list.
- Double-click a camera to access.

  The Internet browser starts and connects to the camera.



Access to the camera can also be gained by typing the camera's IP address in the address bar of the Internet browser.

# CONNECTING TO THE CAMERA FROM A REMOTE PC VIA THE INTERNET

On a remote computer that is not in the Broadband Router's network cluster is not allowed, users can access cameras within a Broadband Router's network by using the camera's DDNS URL.

- Before you can access a camera in the Broadband Router network, you should have set the port range forward for the Broadband Router.
- From the remote PC, launch the Internet browser and type the DDNS URL address of the camera, or the IP address of the Broadband Router in the address bar.
   ex) http://ddns.hanwha-security.com/ID



To use DDNS, sign up at the DDNS homepage (http://ddns.hanwha-security.com) and register the product at [My DDNS]>
[Register Product].



## CONNECTING TO THE CAMERA

## Normally, you would

- 1. Launch the Internet browser.
- 2. Type the IP address of the camera in the address bar. ex) IP address (IPv4): 192.168.1.100 → http://192.168.1.100
  - the Login dialog should appear.
  - IP address (IPv6): 2001:230:abcd: ffff:0000:0000:ffff:1111
  - $\rightarrow$  http://[2001:230:abcd:ffff:0000:0000:ffff:1111] the Login dialog should appear.

## If the HTTP port is other than 80

- 1. Launch the Internet browser.
- 2. Type the IP address and HTTP port number of the camera in the address bar. ex) IP address: 192.168.1.100:HTTP Port number(8080)
  - → http://192.168.1.100:8080 the Login dialog should appear.

## Using URL

- 1. Launch the Internet browser.
- Type the DDNS URL of the camera in the address bar.
   ex) URL address: http://ddns.hanwha-security.com/ID the Login dialog should appear.



1. Run the client or operating system in support of the UPnP protocol.

Network connection is disabled in the LAN only environment.

2. Click the camera name for search.

In the Windows operating system, click the camera name searched from the network menu.

- The login window is displayed.



## Connecting via Bonjour

- 1. Run the client or operating system in support of the Bonjour protocol.
- 2. Click the camera name for search.

In the Mac operating system, click the camera name searched from the Bonjour tab of Safari.

- The login window is displayed.

## To check the DDNS address

If the camera is connected directly to the DHCP cable modem, DSL modem, or PPPoE modem, the IP address of your network will be changed each time you try to connect to the ISP (Internet Service Provider) server.

If this is the case, you will not be informed of the IP address changed by DDNS.

Once you register a dynamic IP-based device with the DDNS server, you can easily check the changed IP when you try to access the device.

To register your device to the <DDNS> server, visit http://ddns.hanwha-security.com and register your device first, and then set the Web Viewer's <Network> - <DDNS> to <DDNS>, as well as providing <Product ID> that had been used for DDNS registration.

## PASSWORD SETTING

When you access the product for the first time, you must register the login password.



- For a new password with 8 to 9 digits, you must use at least 3 of the following: uppercase/lowercase letters, numbers and special characters. For a password with 10 to 15 digits, you must use at least 2 types of those mentioned.
  - Special characters that are allowed.: ~\!@#\$\%^\*()\_-+=|{\|\|.?/
- For higher security, you are not recommended to repeat the same characters or consecutive keyboard inputs for your passwords.
- If you lost your password, you can press the [RESET] button to initialize the product. So, don't lose your password by using a memo pad or memorizing it.

## LOGIN

Whenever you access the camera, the login window appears. Enter the User ID and password to access the camera.

- Enter "admin" in the <User name> input box.
   The administrator ID, "admin", is fixed and can not be changed.
- 2. Enter the password in the < Password> input field.
- 3. Click [OK].

If you have logged in successfully, you will the Live Viewer screen



When you access the camera web viewer, pay special attention to the security by checking whether the image data is encrypted.



- If you check the "Remember my credentials" option when your input is done, in future you will be logged in automatically without being prompted to enter the login information.
- You will experience the best video quality if the screen size is 100%. Reducing the ratio may cut the image on the borders.



The server 192.168.1.100 at iPolis requires a username and password.

OK Cancel

## **CAMERA WEB VIEWER SETUP**

- 1. Click the [Setup ( 🏩 )] icon.
- 2. The Settings window appears.
- You can configure settings for the camera's basic information, video, audio, network, event, analysis, and system over the network.
- 4. Click < Help ( ① )> to view detailed descriptions of each function.



# TROUBLESHOOTING

PROBLEM	SOLUTION		
No video is displayed when accessing the plug-in free webviewer on Safari	On the authentication popup window prompted when initially accessing https, click "View Authentication Certificate" and select the "Always trust when connecting to the designated webviewer IP" check box.		
via HTTPS.	<ul> <li>If the webviewer continues failing to display a video after you select "Next" on the message window below, press the command key + Q to exit the Safari browser, access again and follow the procedures stated above.</li> </ul>		
	Check to make sure that the camera's Network settings are appropriate.		
	Check to make sure that all network cables have been connected properly.		
I can't access the camera from a web browser.	<ul> <li>If connected using DHCP, verify that the camera is able to acquire dynamic IP addresses without any problem.</li> </ul>		
	<ul> <li>If the camera is connected to a Broadband Router, verify that port forwarding is properly configured.</li> </ul>		
	Connected Viewers become disconnected upon any change to camera or network configurations.		
Viewer got disconnected during monitoring.	Check all network connections.		
montoning.	If the camera is connected over an PPPoE network, it's possible for Viewer to disconnect under poor network conditions.		
No cides is displayed tolera I seed.	The maximum number of profiles available is 3.		
No video is displayed when I newly access the webviewer or connect streaming to the client.	The connection may be lost if you use 4 or more of profiles.  Example) If you access MJPEG, H264 and H265 and then access with a different profile, the connection will be lost.		
The camera connected to the network is not detected in the Device Manager program.	Turn off the firewall settings on your PC and then search the camera again.		
Images overlap.	Check whether two or more cameras are set to a single multicast address instead of different addresses. If a single address is used for multiple cameras, the images may overlap.		
No image appears.	If the transmission method is set to multicast, check whether there is a router that supports multicast in the LAN the camera is connected to.		

PROBLEM	SOLUTION
Voice is not recorded even though audio input settings are configured.	You must enable the <audio in=""> check box in <basic> - <video profile="">.</video></basic></audio>
File is not transferred to the email even if a motion detection event is generated with <motion detection=""> set to &lt;0n&gt; in the <event> page.</event></motion>	Verify the settings in the following sequence:  A. Check < Data & Time> settings.  B. The < Motion detection> should be set to < Enable>.  C. Check if the < E-mail> option of < Event setup> menu is checked to use.
Cannot record into the Micro SD memory card.	Check if the memory card is defective.
Micro SD memory card is inserted but the camera does not operate properly.	Check if the memory card is inserted in the proper direction. Operation of memory card that is formatted by other devices is not guaranteed with this camera unit     Format the memory card again in <setup> → <event> → <storage> menu.</storage></event></setup>
Cannot record in the NAS.	Confirm that the information registered in the NAS is correct.
It reports that NAS setting has failed.	Confirm that the IP address of the NAS is valid. Confirm that the ID/password of the NAS is valid. Confirm that you can access the folder designated as the default folder using the ID of the NAS. Confirm that the NAS SMB/CIFS items are unchecked. Confirm that the NAS IP address and the camera IP address are in the same format. ex) The NAS & camera subnet mask initial value is 255.255.255.0. If the IP address is 192.168.20.32 then the NAS IP address should be in the range of 192.168.20.1~192.168.20.255. Check whether you tried to access as another user without formatting the default folder saved or used. Confirm that you used recommended NAS equipment.

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iproute2-4.3.0	GPL 2.0	
iptables-1.4.21	GPL 2.0	http://ftp.netfilter.org/pub/iptables
ethtool-4.2	GPL 2.0	
mtd-1.5.2	GPL 2.0	ftp://ftp.infradead.org/pub/mtd-utils
mii-diag-2.11	GPL 2.0	
rp-pppoe-3.11	GPL 2.0	http://www.roaringpenguin.com/pppoe/
wpa_supplicant-2.5	GPL 2.0	
bash-4.3.30	GPL 3.0	
zeroconf	GPL 2.0	

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Component Name	License	URL
gLibc Inetutils neon-0.29.6	LGPL 2.0 LGPL 3.0 LGPL 2.0	http://www.webdav.org/neon/

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established by T-Engine Forum on January 23, 2004 revised on June 17, 2004 revised on December 21, 2006 revised on March 24, 2009

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- 1. The Hardware-dependent Part and/or Compiler-dependent Part; provided that the Source Code User and the System Developer shall inform T-Engine Forum of, and T-Engine Forum may publish, a method for distributing said Part(s) to third parties.
- 2. The Header File; provided that the Header File shall be distributed together with the Binary Code of the Ported Source Code.
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bzip2/libbzip2 version 1.0.5 of 10 December 2007

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lperf performance test

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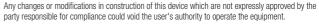
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The data format used by the zlib library is described by RFCs (Request for Comments) 1950 to 1952 in the files http://www.ietf.org/rfc/fc1950.txt (zlib format), rfc1951.txt (deflate format) and rfc1952.txt (gzip format).



This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.



This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.



Hanwha Vision cares for the environment at all product manufacturing stages, and is taking measures to provide customers with more environmentally friendly products.

The Eco mark represents Hanwha Vision's devotion to creating environmentally friendly products, and indicates that the product satisfies the EU RoHS Directive.



## Correct Disposal of This Product (Waste Electrical & Electronic Equipment)

(Applicable in the European Union and other European countries with separate collection systems)

This marking on the product, accessories or literature indicates that the product and its electronic accessories (e.g. charger, headset, USB cable) should not be disposed of with other household waste at the end of their working life. To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate these items from other types of waste and recycle them responsibly to promote the sustainable reuse of material resources.

Household users should contact either the retailer where they purchased this product, or their local government office, for details of where and how they can take these items for environmentally safe recycling. Business users should contact their supplier and check the terms and conditions of the purchase contract. This product and its electronic accessories should not be mixed with other commercial wastes for disposal.



### Correct disposal of batteries in this product

(Applicable in the European Union and other European countries with separate battery return systems.)

This marking on the battery, manual or packaging indicates that the batteries in this product should not be disposed of with other household waste at the end of their working life. Where marked, the chemical symbols Hg, Cd or Pb indicate that the battery contains mercury, cadmium or lead above the reference levels in EC Directive 2006/66. If batteries are not properly disposed of, these substances can cause harm to human health or the environment.

To protect natural resources and to promote material reuse, please separate batteries from other types of waste and recycle them through your local, free battery return system.

