

Software Update Guidelines

NumberOK

Updated:	2017-11-08
Latest version always at:	https://goo.gl/ERPDsp *

This short NumberOK update manual is applicable to a single instance installation on a computer that hosts both NumberOK and the database.

Should you have multiple instances of NumberOK (including Reporter), please, refer to the [Update on Multiple Workstations guide](#).

Prerequisites

1. Make sure to be logged in onto **Windows** as Administrator or a user with administrative privileges.
2. Have the latest stable release of NumberOK, which is always available at [NumberOk last version](#)
3. Have concise [NumberOK User Manual](#) at hand.

Getting ready for Update

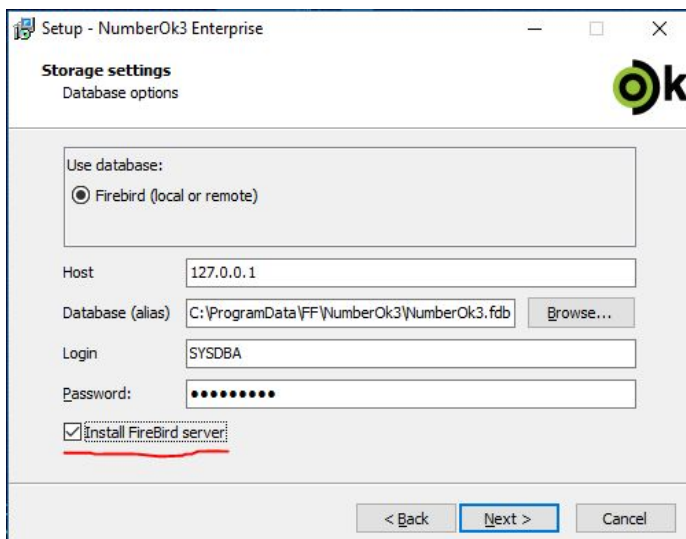
1. Quit NumberOK.
2. Consider backing up data (refer to [Update on Multiple Workstations guide](#) for details).

Update the NumberOK

Please, note that database structure update may take plenty of time, depending on database size. Consider cleaning up database prior to upgrade.

Launch the NumberOK installation file.

During installation please make sure the **Install FireBird server** option is checked.



The installation process will update NumberOK preserving the settings and update the database structure preserving the contents.

Upon completion, please, check NumberOK settings against stored notes or screenshots. You may need to re-establish connections with external devices (cameras, control modules, loops, sensors etc.)

If anything goes wrong, please, ask nok.support@team.ff-group.org for support.

Please, attach `NumberOk.ini`, `NumberOk-YYYYMMDD.ini` (the original backup copy) and `NumberOk.log` files to your e-mail inquiry. Older and new NumberOk versions, activation keys, and screenshots of settings and issues illustrations will also be helpful.